

# Under Watch Protective Services LLC

## SMS Privacy Policy

**Effective Date:** May 31, 2026

At Under Watch Protective Services LLC ("Under Watch," "we," "our," or "us"), we respect your privacy and are committed to protecting your personal information. This SMS Privacy Policy explains how we collect, use, and protect information obtained through our text messaging services.

### Information We Collect

- Your mobile phone number
- Your name (if provided)
- Message content exchanged between you and our company
- Communication preferences
- Date, time, and records of SMS communications

### How We Use Your Information

- Respond to inquiries
- Provide customer support
- Send service updates and notifications
- Confirm appointments, meetings, or site visits
- Communicate with employees, contractors, and clients regarding operational matters
- Send emergency or time-sensitive notifications when necessary

### SMS Consent

By providing your mobile phone number and opting in, you consent to receive SMS messages from Under Watch Protective Services LLC. Message frequency may vary based on your interactions with us.

### Message and Data Rates

Message and data rates may apply depending on your wireless carrier and service plan.

### Opt-Out Instructions

You may opt out at any time by replying STOP. After opting out, you will receive a confirmation message and will no longer receive SMS communications unless you re-enroll.

For assistance, reply HELP or contact us directly.

### Information Sharing

Under Watch Protective Services LLC does not sell, rent, or share your mobile information with third parties for marketing or promotional purposes. No mobile information will be shared with third parties or affiliates for marketing purposes. Information may be shared with service providers solely to support our business operations and messaging services.

### Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information from unauthorized access, use, or disclosure.

### Changes to This Policy

We reserve the right to update this SMS Privacy Policy at any time. Any changes will be posted on our website and become effective upon posting.

### Contact Information

Under Watch Protective Services LLC  
867 Boylston Street, Suite 500  
Boston, MA 02116  
Phone: (857) 205-5731  
Email: [info@underwatchps.com](mailto:info@underwatchps.com)  
Website: [www.underwatchps.com](http://www.underwatchps.com)